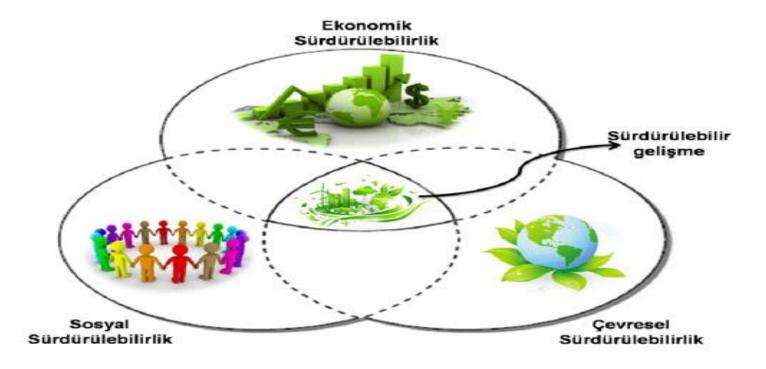


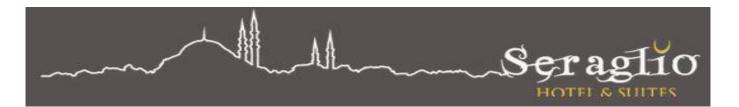
# **SERAGLIO HOTEL**

# **2024 SUSTAINABILITY REPORT**

We are aware of our responsibilities regarding sustainable tourism. Therefore, we attach equal importance to raising awareness not only among our guests but also among our employees. We continually raise awareness of social responsibility and consistently implement environmentally friendly management practices.

Our management style is founded on "sustainable tourism." We use our natural resources sustainably, while maintaining the highest quality of our products and services, to leave a more livable environment for future generations.

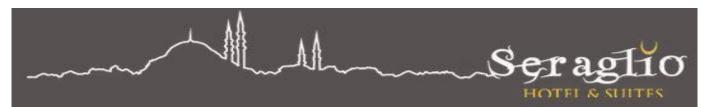




#### ABOUT THE REPORT

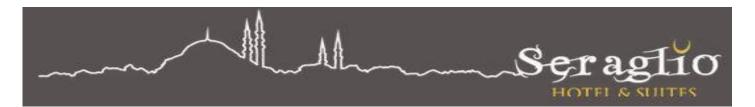
As a business, we are transparent and effective in informing our stakeholders about our activities and their impacts. One It is of particular importance to inform we attribute topics comes at the beginning. This in the direction We aim to publish annual sustainability reports a transparent and accountable organization. to be we benefit from important in a vehicle location will be.

Since the day we started operating in business life, we have been committed to the sustainability of our business. We have made many investments, both social and environmental, and we continue to do so . This sustainability our report with economic, environmental And social our performance to our employees, We aim to convey this information to our customers and other stakeholders. The information contained in this report may not be unless specified, January 1 - December 31, 2024 It includes our performance between the dates.



#### CONTENTS

- > TITLE
- ENTRANCE
- ABOUT THE REPORT
- CONTENTS
- ABOUT US
- SCOPE
- SUSTAINABLE MANAGEMENT SYSTEM
- LEGAL COMPLIANCE
- STAKEHOLDERS AND COMMUNICATION
- ACCESSIBILITY PRACTICES
- GOODS RECEIPT AND PURCHASING PRACTICES
- ENVIRONMENT AND NATURE PROTECTION
- ENERGY MANAGEMENT
- WATER MANAGEMENT
- FOOD WASTE AND SOLID WASTE
- > STAFF AND WORKING LIFE
- CULTURAL STUDIES
- COMMUNICATION WITH THE LOCAL PEOPLE
- CARBON GREENHOUSE GAS REPORTS
- > THINGS PLANNED TO BE REALIZED WITHIN THE SCOPE OF SUSTAINABILITY
- > SUSTAINABLE MANAGEMENT SYSTEM POLICIES
- QUALITY POLICY
- CULTURAL SUSTAINABILITY POLICY
- > ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY
- CHILDREN'S RIGHTS EXPLOITATION AND HARRASSMENT POLICY
- ENERGY EFFICIENCY POLICY
- HUMAN RESOURCES POLICY
- OCCUPATIONAL HEALTH AND SAFETY POLICY
- ➤ WOMEN'S RIGHTS AND GENDER EQUALITY POLICY
- SOCIAL RESPONSIBILITY POLICY
- > RULES OF CONDUCT IN CULTURAL HERITAGE PLACES
- HUNTING GROUND MAP
- > ISTANBUL PUBLIC TRANSPORTATION AND INFORMATION MAPS





#### **ABOUT US**

My facility It is located at CANKURTARAN MAH. AKBIYK STREET NO: 67 AND SULTANAHMET MAH. AMİRAL TAFTİL STREET NO: 32 FATİH ISTANBUL and is located at 16 It has a business certificate from the Ministry of Culture and Tourism with a room capacity.

Our rooms have all the necessary amenities to ensure our guests feel comfortable and at ease; Hair dryer

- Electronic key lock system
- Direct dial telephone in rooms
- LCD-Satellite television with stand-by feature
- Private safe with password
- Split air conditioning system
- Smoke detector connected to the central fire system
- Specially insulated door and window system for noise
- Tea and coffee set
- special hygiene kit.

Our facility has designated a responsible person for sustainable management systems and communication with local and regional communities. To provide feedback and share your experiences about our system, please contact us using the contact information below.

Authorized Person : Kenan SARICELİK

Contact Number : +90 538 330 62 30

E-mail Address : reservation@hotelseraglio.com



#### **SCOPE**

This document establishes the basic framework of a Sustainability Management System (SMS) that can be adapted and developed to cover all management processes of our hotel, and sets out our organization's policies and practices.

This document is intended for all hotel stakeholders, guests, and staff. Our system is constantly being developed to suit the size and scope of our hotel.



# Neler Yapabilirsiniz? What You Can Do?

Kullanılmayan ışıkları kapatarak ve

unused lights and taking advantage

gün ışığından yararlanarak enerji

tasarrufu sağlayabilirsiniz.



Yeşil oda uygulamamızı tercih edin. Günlük temizlik servisi almayarak 0,5 kg CO2 nin atmosfere salınmasının önüne geçebilirsiniz.

Prefer our green room application. By not receiving a daily cleaning service, you can prevent 0.5 kg of CO2 from being released into the atmosphere.

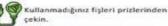
îhtiyacınız olmadığı sürece olunuz.

Make sure the taps are turned off



Odanızdan çıkarken ısıtma/klima ve TV'nin kapalı olduğundan emin olunuz.

heating/air conditioning and TV are switched off when you leave your



of daylight.

Unplug unused plugs from their

sockets.



Konaklamanız boyunca çarşaf ve havluların gerekmedikçe değişmesini talep etmeyin.

Do not ask for sheets and towels to be changed during your stay unless

Plastik şişe kullanmak yerine termos

ve matara gibi yeniden doldurulabilir

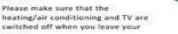
grönler kullanın.

plastic bottles.



muslukların kapalı olduğundan emin

unless you need them.



Alışveriş için yerel üreticiyi tercih

Use refillable products such as

thermoses and flasks instead of

Choose local producers to shop.



Hijyenik ürünlerinizi ve ıslak mendillerinizi tuvalete atmaktan kaçının.

Avoid flushing your hygiene products and wet wipes down the toilet.



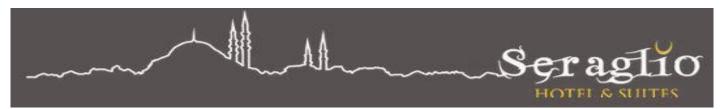
Çöp ve atıklarınızı ayırın. Separate your garbage and waste.



Odalarınızı terk ettikten sonrı Birakmadığınızdan emin olun. Odalarınızı terk ettikten sonra atık Make sure you do not leave any waste after you leave your rooms.

Yiyebileceğiniz kadar yemek tüketerek israfi azaltın.

Reduce waste by eating as much as you can



#### SUSTAINABLE MANAGEMENT SYSTEM

We believe that tourism and sustainable practices can coexist with luxury and guest comfort. By embracing our sustainability philosophy, we aim to provide our guests with an unforgettable and environmentally responsible experience while actively contributing to the preservation of our planet. In line with our sustainability values, we are committed to promoting environmentally friendly practices and fostering a philosophy of environmental responsibility. We believe that sustainability is not just a trend; it is a fundamental principle that guides our operations and guest experience.

by reducing emissions, increasing the use of renewable energy, and offsetting remaining emissions. Sustainability is central to our vision and values. We believe that hospitality can coexist harmoniously with the well-being of our planet and our communities. We are constantly working to improve our energy efficiency, renewable energy use, water conservation, waste minimization, and sustainable sourcing.

The foundation of our sustainable management system is based on risk analysis. Risk analyses are conducted under the following headings: environment, natural disasters, society, culture, economy, quality, human rights, health, and security. New headings can be added as needed.

We also have a crisis management plan system that identifies actions to be taken if risks occur after analyzing them. The annex to this document provides information on how to conduct risk analysis and crisis management.

SYS includes the implementation of certain policies by all employees on quality, economy, management, environment, culture, human rights, health and safety, the setting of targets and the continuous improvement of business management processes by monitoring whether the targets are achieved.

If the established goals are met, new goals are set. If they are not met, our goals, policies, and practices are reviewed. In this way, we strive to ensure continuous improvement.

The goals of our hotel's management system and the performance indicators that monitor compliance with the goals are included in the annex of this document.

Our hotel is committed to fulfilling its obligations under the Türkiye Sustainable Tourism Program regarding sustainability and to continuously improve its sustainable management system to increase its sustainability performance.

Our management system is constantly reviewed due to the status of the sector, environmental, social, technological, economic and cultural risks, and changes and updates arising from legislation, and the system and policies are updated if necessary.

The steps mentioned above can be summarized as the Plan-Do-Check-Act (PDCA) approach.

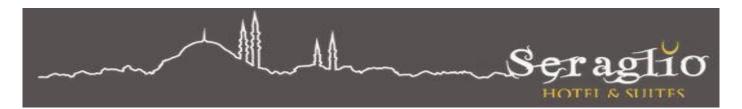




Figure 1PDCA Cycle

#### Plan:

Our hotel prioritizes the environment, society, culture, national economy, and management system, and sets goals. It plans the roadmap and actions to be taken to achieve these goals.

#### Apply:

Our hotel establishes its core policies and practices related to environmental, cultural, social, human rights, health and safety. These are monitored, measured and recorded at intervals defined by relevant personnel.

#### Check:

Feedback from both staff and customers at our hotel is monitored and recorded. Corrective action is taken if necessary.

#### Take precautions:

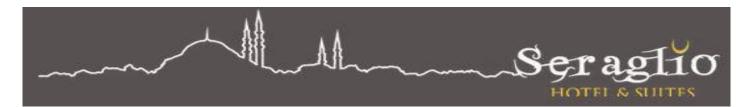
We take action to correct any issues identified during our hotel inspection. Corrective actions and actions are recorded and archived.

#### LEGAL COMPLIANCE

Our hotel undertakes to comply with applicable laws, regulations and international agreements, maintains an up-to-date list of these and regularly informs its staff about them, and provides the necessary training to the staff.

If asked or requested to be presented, our hotel will present all necessary permits, certificates and documents to the relevant persons and institutions.

These documents are the Business Opening and Operating License, the last month's personnel insurance declaration, tax certificate, emergency action plan, personnel training and certificates, the contract with the workplace doctor, the sewer connection certificate from the municipality, documents showing that pest control has been carried out and other necessary documents.



# Business legal documents;







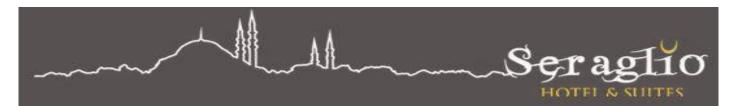


#### STAKEHOLDERS AND COMMUNICATION

Our hotel provides accurate information to all stakeholders in its promotional activities. We always use authentic visual materials in our promotions. Our hotel maintains a transparent and truthful structure regarding its products and services on its website, social media accounts, and other printed and written promotional channels and marketing communications.

Our hotel also openly and transparently shares its policies and sustainability-related actions and processes with its employees and customers. Our hotel website is used to do this. Periodic reports on sustainability performance are published on our website. These reports are compiled at intervals appropriate to their subject matter.

Our hotel has a system in place to collect feedback on our sustainability performance, policies, and practices



from our customers, public institutions, municipalities, employees, local communities, and all other relevant individuals and institutions. Through this system, we receive feedback from both our staff and our customers.

Our system is designed to enable and encourage our customers and staff to provide feedback quickly, simply and effectively.

This system includes surveys for guests, regular monitoring of social media accounts, email, messaging services and other communication channels for employees, and email communication and regular monitoring for all other stakeholders.

Guest Experience: Guest satisfaction is paramount at our hotel. Guest satisfaction includes feedback from the sustainability system described above. The results are analyzed. Negative feedback and responses are recorded, and necessary action is taken.

Employee participation: Our employees know what they need to do within our management system and sustainability-related policies and practices. The required actions are defined in writing and communicated to our employees, and the necessary training and guidance are provided regularly. This training is recorded. Our employees play an active role in the development and continuous improvement of our management system and sustainability performance. We review and improve our system based on feedback from our employees.

line with our sustainability policies and management system, employees receive periodic training programs related to sustainability and their work areas, including orientation training, on-the-job training, and required training and guidance support as required by legislation. We implement annual training plans on Occupational Health and Safety training, personnel hygiene training, water and energy conservation, chemical use regulations, fire protection, first aid, and more.

Our employees have free and open access to all our training materials. Our hotel is committed to complying with the relevant provisions of Labor Law No. 4857 and provides employees with at least the minimum wage. Our hotel is also committed to compliance with Social Security and General Health Insurance Law No. 5510 and Occupational Health and Safety Law No. 6331.

Our hotel has established a "Sustainability Team" to manage its sustainability activities.

A person responsible for the sustainable management system / communication with local and regional people has been appointed in our facility.

To provide feedback about our system and share your experiences, you can contact us using the contact numbers below.

Authorized Person : Kenan SARIÇELİK

Contact Number : +90 538 330 62 30

E-mail Address : reservation@hotelseraglio.com



#### **ACCESSIBILITY PRACTICES**

Our hotel is committed to providing accessible tourism services for everyone within its means and informs its customers and stakeholders clearly and accurately about the level of accessibility through its website.

Our hotel is also committed to ensuring full compliance with legal regulations regarding accessibility and to continuous improvement in this regard.

Our hotel is committed to providing accessible tourism services for everyone within its means and informs its customers and stakeholders clearly and accurately about the level of accessibility through its website.

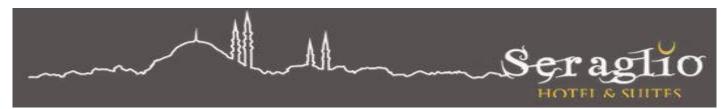
Our hotel is committed to fully complying with accessibility regulations and continuously improving them. We strive to make continuous improvements not only for guests with physical disabilities but also for those unable to participate in tourism activities due to disabilities such as vision or hearing impairments.

Our hotel regularly maintains and repairs its accessibility measures and infrastructure, making improvements as needed. We also regularly update our employees on accessibility issues.

Our facility has accessibility practices at the facility entrance, elevators and breakfast room.

There are no disabled rooms in our facility.

•



#### GOODS RECEIPT AND PURCHASING PRACTICES

Our purchasing policy includes policies aimed at local, environmentally friendly, fair trade and efficient purchasing.

Our hotel monitors our sources of goods and services. We meet with our suppliers regularly. We review their sustainability-related certificates, information, and documentation.

Local sourcing: Our hotel prioritizes local suppliers when purchasing goods and services, ensuring they are of high quality and reasonably priced. Therefore, we regularly audit our suppliers, update our supplier list, and keep them informed. The proportion of goods and services purchased from local communities is measured.

When purchasing goods and services, our hotel also gives priority to fair trade suppliers, provided that imported products are of good quality and reasonably priced.

Environmentally friendly purchasing: Our hotel follows an environmentally friendly purchasing policy, attaching importance to efficient purchasing, energy saving and water saving to reduce food and solid waste.

Our hotel prioritizes environmentally friendly products (e.g., products with environmental labels) in its purchases. If the product group we're purchasing doesn't already have environmentally friendly labels, we select our products from suppliers and manufacturers whose production and other processes don't harm the environment.

In this context, our hotel prioritizes selecting suppliers with sustainability certifications when making its purchases. Examples of certifications to look for in suppliers include ISO14001, ISO50001, ISO14064, and ISO20400.

For wood, fish, paper and other foods, environmentally certified (FSC, MSC, EU-EcoLabel, etc.) or traceable products are preferred.

Endangered species and species prohibited for sale (fish, trees, plants, game, etc.) are not purchased or used in our hotel.

The ratio of our purchases from environmentally certified, local producers and suppliers, and fair trade suppliers to total purchases is measured.

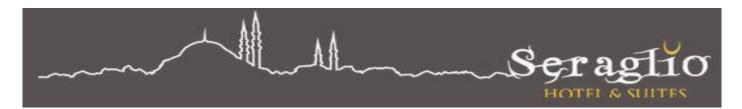
Our hotel has goals related to environmentally certified, local, and fair trade purchasing. In this context, we aim to increase the proportion and number of local and fair trade suppliers in our purchasing decisions, and we are committed to doing so.

Efficient purchasing: Our purchasing policy favors reusable, returnable and recycled goods.

Our hotel also prioritizes bulk and bulk purchasing. This means fewer shipments to our hotel and less greenhouse gas emissions .

unnecessary and excessive plastic, nylon, paper, glass and wooden packaging in the products arriving at our hotel.

When purchasing consumables and toiletries, single-use items and unnecessary packaging (especially plastic) are avoided. Purchasing and using consumables and disposable products monitored and managed.



Total number of approved suppliers : 40

Total number of local suppliers : 36

Total number of non-local suppliers : 4

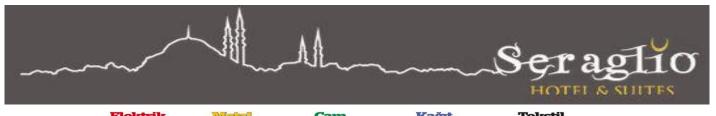
#### **ENVIRONMENT AND NATURE PROTECTION ACTIVITIES**

Our primary goal is to prevent environmental pollution and protect nature by conserving our resources as efficiently as possible, and to reduce, recycle, or neutralize our waste. We are aware of our environmental impact and strive to take the necessary precautions and actions.

We undertake to be an environmentally friendly institution with a sense of social responsibility by ensuring pollution prevention and sustainability in the realization and presentation of our products and services in accordance with international and national legal conditions and regulations as well as internal and external customer conditions in our business.

#### While fulfilling this commitment;

- We determine our impact on the environment and keep it under control.
- We are prepared for risks related to pollution in emergency situations (fire, explosion, flood, earthquake, leakage, etc.) and comply with legal regulations.
- We strive to minimise our waste, prevent pollution at its source, use energy efficiently and reduce the environmental impact of our activities.
- We are constantly improving our environmental performance in waste separation, waste reduction and efficient use of natural resources.
- We monitor waste during recycling and disposal stages.
- We train our employees about chemical use, environmental impacts and waste.
- We encourage our employees and guests to be sensitive to the environment and develop them by providing training on environmental awareness and efficient use of energy.
- As a team, we try to raise awareness in the community by cleaning the streets around the hotel at regular intervals.
- We use energy and water saving systems in our hotel.
- We raise awareness and encourage our suppliers and stakeholders about energy efficiency efforts.
- We donate trees to environmental organizations and organizations to minimize the damage caused by carbon emissions to nature.



#### Elektrik elektronik kumbarasın

- Cep telefonu Her türlü elektirikli eşya
- Konserve, salca kutusu Teneke malzemeler

#### Cam kumbarasına atılacaklar

#### Kağıt kumbarasına atılacaklar

Aşırı kirlenmemiş kağıt Hukavva Kitap defter

#### Tekstil kumbarasına atılacaklar

- Kullanılabilir giysi Ayakkabı, deri çanta Kullanılamaz durum daki tekstil atığı Yastık, masa örtüsü gibi ev tekstili

















#### **ENERGY MANAGEMENT**

Energy Savings: Our hotel has an energy saving policy. This policy includes regularly measuring, monitoring, and reducing energy consumption.

Our hotel groups its energy consumption according to energy type, and the energy consumption of different units is monitored.

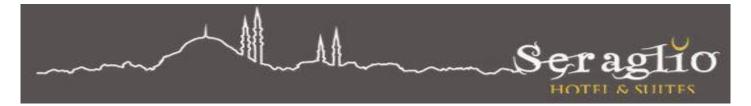
The total energy used in our hotel is measured by type.

Our hotel identifies activities with high energy consumption and plans and implements corrective measures to reduce energy consumption in these areas and activities (thermal insulation systems, choosing lowconsumption appliances from energy-rated appliances, using LED bulbs instead of high-energy-consuming lighting like incandescent bulbs, etc.). Our hotel also uses energy-efficient equipment.

Our hotel informs and trains its employees and stakeholders about energy saving.

Environmental elements within the scope of Sustainability in our hotel

- A digital recording system has been introduced for supplier, purchasing and office work to minimise paper consumption.
- E-invoices have been implemented in accounting for billing transactions.
- Packaging Waste is collected and delivered to the local administration in a controlled manner.
- Our facility has implemented glass bottles in rooms and minibars.
- To minimize the use of electricity, water and energy resources used in common areas.



- awareness-raising activities were conducted.
- Aerators have been installed on the taps used in all rooms and areas, and water flow adjustments have been adjusted to fill a 1-liter container in 14 seconds.
- Local and nearest suppliers are given the lead to reduce carbon emissions.

Total electricity consumption rate for January – December 2024 : 106,127.98 kWh

Total natural gas consumption rate for January – December 2024 : 13,447.00 m3

#### WATER MANAGEMENT AND WASTEWATER

includes regularly measuring, monitoring, and reducing water consumption. The water risk situation in the area where our hotel is located has been determined. **The Water Risk Atlas**, prepared by **the World Resources Institute**, **is used** for this purpose.

Water risk was also assessed in the risk analysis, and a water management plan was developed. This plan includes measuring and tracking water use, as well as targets and reporting for reducing water consumption.

Our hotel's water use activities do not harm any living creatures in the sea or lake. However, the potential for harm to these creatures has been assessed in a risk analysis, and necessary precautions have been taken.

Our hotel complies with all legal requirements and regulations regarding the use of water.

The water comes from a legal and sustainable source.

We measure our water consumption. Total water used per guest or per night is calculated and reported.

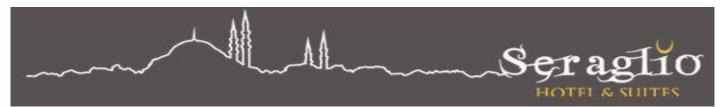
We have goals to reduce water consumption. Our hotel is planning and implementing corrective measures to address this. Water-saving equipment is used throughout the hotel. We also employ good practices, such as changing sheets and towels upon guest request.

mobilizes all its resources to prevent wastewater from harming the environment.

Regulations set by the local government for the disposal of wastewater are complied with.

Total water consumption rate for January – December 2024 : 1,917.00 m3





#### FOOD WASTE AND SOLID WASTE

Our hotel has a Solid Waste Management Plan. The plan includes regular measurement and monitoring of waste production, waste reduction, reuse, recycling and waste disposal.

Solid wastes are separated according to their types such as food, recyclable, toxic/hazardous and organic, and their recycling and reuse status are taken into consideration during separation.

Our hotel regularly informs and guides its employees and stakeholders about waste management through various visual and communication materials.

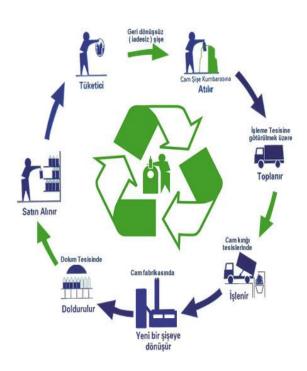
In our hotel, solid waste is separated according to its type and collected by authorized and licensed companies. including food waste, is measured by type. The amount of solid waste generated per guest or overnight stay at our hotel is calculated and reported.

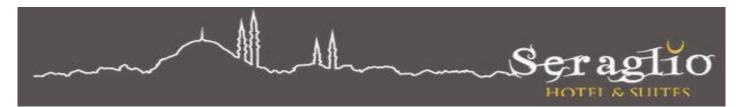
Our hotel has also identified activities and risk areas with high solid waste generation. It is planning and implementing corrective measures to reduce food waste and waste.

The goal is to ensure that solid waste disposal has no negative impact on the local population or the environment. Compliance with the "Zero Waste Regulation" regarding solid waste management is ensured.

Total waste consumption rate for January – December 2024 : 775.45 Kg

Total disposable waste consumption rate for January – December 2024 : 96,110.72 units





#### **STAFF AND WORKING LIFE**

In our spirit, our employees are the most important resource that makes us who we are. Being aware of this, issues such as social and fringe benefits of our employees, performance management, rewards, training and career management, and employee safety are always our priority.

Our Human Resources Vision is to create qualified human resources that are highly motivated, maintain and enhance the corporate image, prioritize innovative work, prioritize service, and see their work as part of a whole, and to be a pioneer in the sector in Turkey with integrated human resources practices.

Our Human Resources Mission; - To plan and train the human resources that will realize the organization's goals and strategies, to carry out personnel work and processes at the optimum level, to have highly self-confident personnel who are specialized in their fields, have the ability to represent the organization, and can introduce new initiatives in their fields.

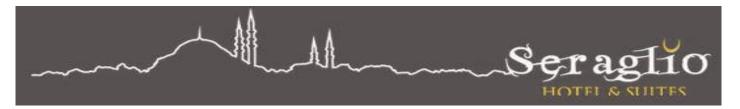
Our employees know what they need to do within our management system and sustainability-related policies and practices. Our employees' required actions are defined in writing and communicated to them, and they receive regular training and guidance. This training is recorded. Our employees play an active role in the development and continuous improvement of our management system and sustainability performance. We review and improve our system based on feedback from our employees.

Fair compensation: Our employees are informed about their wages, working conditions, working hours, and when they will receive their payments before starting work at our facilities. Training and Career Management: All of our employees have equal access to training. In addition to the legal and professional training required by the hotel industry, including orientation training in line with our sustainability policies and management system, employees are provided with periodic training programs related to sustainability and their work areas, on-the-job training, training required by legal regulations, and guidance support. We implement annual training plans on Occupational Health and Safety training, hygiene training for kitchen/service/massage staff, water and energy conservation, chemical substance use rules, fire protection, first aid, and more.

Our employees have free and open access to all our training materials. Our hotel is committed to complying with the relevant provisions of Labor Law No. 4857 and provides employees with at least the minimum wage. Our hotel is also committed to compliance with Social Security and General Health Insurance Law No. 5510 and Occupational Health and Safety Law No. 6331.

Employee and Human Rights: Ensuring the absolute satisfaction of employees is a crucial priority. From this perspective, management is responsible for ensuring employees' overall comfort in the workplace, including their legal rights and the benefits our company provides as fringe benefits, including their work environment, psychology, self-motivation, and performance.

As a business that caters to guests of different nationalities and provides services at an international level, discriminating against our guests based on nationality, race, language, etc. is against both our hotel and business principles. Therefore, all personnel matters for our employees from different countries or nationalities are monitored in accordance with legal procedures , and all employees within the hotel are treated equally, regardless of their background. opportunities are offered



Total number of employees in the January-December period of 2024 : 13

Total number of male employees in the January-December period of 2024 : 8

Total number of female employees in the January-December period of 2024 : 5

number of local/ regional employees in January-December 2024 : 13

#### **CULTURAL STUDIES**

We are aware of our duty to protect local culture and values.

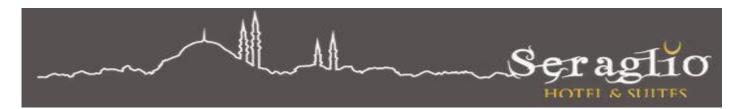
In this context;

- Cultural Promotion
- Contributing to the Region's Commercial Volume
- Promotion of Natural and Historical Wealth
- Our sensitivity in carrying out studies and participating in activities on the employment of local people is at the highest level.

#### COMMUNICATION WITH THE LOCAL PEOPLE

Through facility management and their designated representatives;

- Strengthening local employment,
- Increasing local awareness,
- Protection of local resources and opportunities,
- Protection of historical and cultural assets,
- Helping the local community,
- Supporting activities that promote the region,
- In order to solve important issues and problems that will affect the region, joint efforts are made by discussing with hotel unions, municipalities, regional headmen and official authorities, and determining the needs.

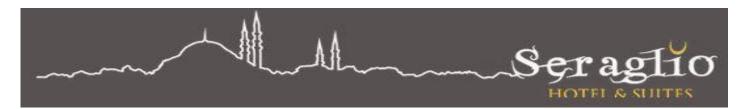


# Cash donations made by the business

rarihi adet	HANGİ KURUM	MADDİ RAKAM	BAĞIŞ NEDENİ	isim soyisim
)r 2				ISHIFT OF FISHER
25 2	TEMA Vakfı	331 TL	Anneler Günü	SERAGLIO HOTEL
25 1	LÖSEV	200 TL	Bağış	SERAGLIO HOTEL
25 1	Kültür ve Turizm Bakanlığı	100 TL	Bağış	KENANA SARIÇELİK
	25 1 25 1	25 1 LÖSEV	25 1 LÖSEV 200 TL	25 1 LÖSEV 200 TL Bağış

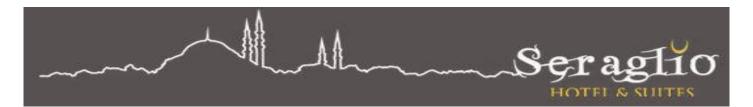
# CARBON GREENHOUSE GAS EMISSION REPORTS





#### WORKS PLANNED TO BE CARRIED OUT WITHIN THE SCOPE OF SUSTAINABILITY

- Our top priority is to continuously improve annual training plans to reduce energy and water consumption and to reduce energy consumption by 1% annually.
- To ensure sustainability with environmentally friendly and energy efficient machinery, equipment and consumables.
- Our top priority is to develop projects to reduce waste through an effective waste management program and to spread zero waste awareness to prevent recyclable waste from mixing with household waste, and to reduce waste consumption by 1% annually.
- We plan to increase the amount of donations to theme and environmental protection organizations by 1% each year in order to reduce carbon emissions and damage to nature.
- While determining our approved suppliers to reduce carbon emissions, we plan to disseminate information about providing services with electric and new green vehicles with the lowest carbon emissions.
- We will choose energies that produce less carbon
- Recognizing that climate change is a global issue, we will work with the private sector, government, local governments, and civil society organizations to be part of a shared solution. We will develop projects for stray animals to protect natural life and support wildlife.
- We will provide stationery assistance to our staff who have school-age children.
- We will create internship opportunities for tourism students to gain work experience.
- We will contact tourism schools in the region and open the areas in our hotel for use as workshops.
- We will support tourism high schools and universities, plan career days, and financially support social responsibility projects.
- ➤ We will develop projects to reduce the consumption of disposable toiletries through a gradual transition program in at least 50% of guest rooms.
- personnel salary system, the minimum wage will be increased regularly by at least one percent.



#### SUSTAINABLE MANAGEMENT SYSTEM POLICIES

#### **QUALITY POLICY**

Towards achieving our vision; To meet guest expectations at the highest level and become a leading organization in the sector. To establish a founding philosophy with all our personnel, to provide continuous improvement, trust in the workplace, and to provide service that exceeds our guests' expectations. To provide service with the necessary sensitivity and preventive approach to food safety risks in accordance with national and international regulations and requirements. To be an exemplary business and create value for all other organizations in our country. To prevent accidents by minimizing all risks that could endanger the health, life, and work safety of our guests and staff. To make quality measurable, to ensure continuous improvement of the system, and to ensure the unity of our employees and management by setting goals.

As a hotel, raising environmental awareness with our staff and leaving a cleaner, healthier and safer environment for future generations are among our primary quality goals.

#### **CULTURAL SUSTAINABILITY POLICY**

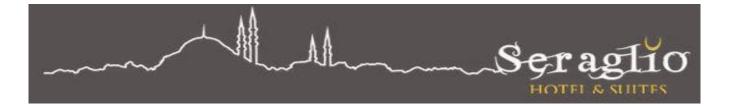
Representing Cultural Heritage: Our hotel respects the intellectual property rights of local communities. Authentic elements of traditional and contemporary local culture are incorporated into our cuisine, design, and decoration.





Works: Our hotel does not buy, sell, facilitate the trade, or display historical or archaeological artifacts. To ensure a truly unique experience, we display a wide range of contemporary art, mostly by local artists, throughout our facilities.

**Promoting Sustainable Local Gastronomy:** Our hotel prioritizes the promotion and consumption of local products. It implements innovative and creative practices to ensure sustainability in gastronomy across all its operations.



#### **ENVIRONMENTAL PROTECTION AND WASTE MANAGEMENT POLICY**

We protect the environment in our business, prevent its pollution, and attach importance to its protection by reducing our negative impact on the environment.

- For this;
- We comply with legal regulations and try to reduce our environmental impact.
- We take care to effectively separate our waste according to its source, groups and hazard classes.
- We know that using hazardous substances and chemicals only when necessary and in the required quantities will reduce both the negative impact on the environment and the amount of waste.
- We contribute to protecting nature by choosing "recycling" and "environmentally friendly" labels for the materials we purchase at our business. We strive to create reuse opportunities.
- We use disposable materials such as paper, napkins, toilet paper and packaging as much as necessary and take care to leave less waste in nature.
- We store wastes correctly, in separate areas according to their characteristics, deliver them to licensed/authorized companies without exceeding legal storage time limits, and maintain records.
- We strive to use water, energy, and all natural resources sparingly. We share this commitment with our employees, guests, and suppliers.
- We measure our performance in environmental management, monitor this data with targets and strive to improve our performance.
- We aim to educate our employees about the environment and increase their awareness.
- We take the necessary precautions to protect the biodiversity in the environment and comply with all legal requirements.
- considered harmful to the environment (toxic sunscreens are personal use products.
- Pesticides are produced by our institution by a company authorized by the Ministry of Health, and the MSDS forms of all products are recorded in the MSDS tracking chart.

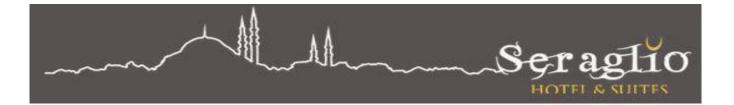


#### CHILDREN'S RIGHTS EXPLOITATION AND HARRASSMENT POLICY

Children are entrusted to us as future generations. It is our primary responsibility to recognize them as individuals, respect their rights, and protect them against all forms of psychological, physical, commercial, and other exploitation.

To ensure this;

- We do not allow child labor in our own institutions and expect the same sensitivity from all our business partners.
- We provide environments/opportunities that contribute to the development of children within the business, where they can express their thoughts, wishes and feelings freely and feel free and comfortable.
- We provide training to our employees on preventing and recognizing child abuse.
- We ensure that children are under adult supervision in the activities they participate in.
- We organize training to raise awareness about the protection of children's rights and support relevant projects.
- When we witness suspicious activities involving children, we first inform the hotel management and, if necessary, seek assistance from official institutions.



#### **ENERGY EFFICIENCY POLICY**

- We prioritize collaborating with all our stakeholders to achieve common goals and outcomes regarding energy management. We strive to maintain our engagement with our guests, employees, visitors, and all our business partners to foster a shared awareness and consciousness on these issues.
- We strive to research, find, purchase and use appropriate energy efficient product, equipment, fittings and technology alternatives.
- We aim to document our Energy Management System, disseminate it to all our departments,
   update it when necessary, review it and continuously improve it.
- We evaluate energy risks or emergencies that may arise, such as energy shortages, and plan the measures to be taken.
- We take care to effectively separate our waste according to its source, groups and hazard classes.
- We know that using hazardous substances and chemicals only when necessary and in the required quantities will reduce both the negative impact on the environment and the amount of waste.
- We contribute to protecting nature by choosing "recycling" and "environmentally friendly" labels for the materials we purchase at our business. We strive to create reuse opportunities.
- We use disposable materials such as paper, napkins, toilet paper and packaging as much as necessary and take care to leave less waste in nature.
- We store wastes correctly, in separate areas according to their characteristics, deliver them
  to licensed/authorized companies without exceeding legal storage time limits, and maintain
  records.
- We strive to use water, energy, and all natural resources sparingly. We share this commitment with our employees, guests, and suppliers.
- We measure our performance in environmental management, monitor this data with targets and strive to improve our performance.
- We aim to educate our employees about the environment and increase their awareness.

#### • HUMAN RESOURCES POLICY

- In essence, our employees are the most important resource that defines us. With this awareness, issues such as employee benefits and fringe benefits, performance management, rewards, training and career management, and employee safety are always our top priorities.
- Our Human Resources Vision;
- is to create qualified human resources that are highly motivated, maintain and enhance the corporate image, prioritize innovative work, prioritize service, and see their work as part of a whole, prioritize local employment, and be a pioneer in the sector and in Turkey in integrated human resources practices with a promotion program.



#### **Our Human Resources Mission;**

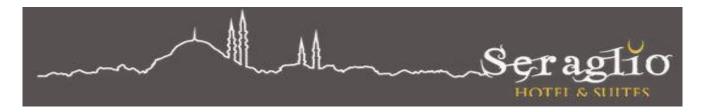
- To plan and train the human resources that will realize the organization's goals and strategies, to carry
  out personnel work and procedures at the optimum level, to have highly self-confident personnel who
  are specialized in their fields, have the ability to represent the organization and can introduce new
  initiatives in their fields.
- To provide strategic support to all companies and departments to improve business results through human resources management, to contribute to the creation of value for all stakeholders by creating and encouraging a high performance culture.
- Our employees know what they need to do within our management system and sustainability policies
  and practices. Our employees' required actions are defined in writing and communicated to them, and
  they receive regular training and guidance. All training is recorded.
- Our employees take an active role in the development and continuous improvement of our management system and sustainability performance.
- We review and improve our system based on feedback from our employees.

#### Fair pricing

 Before starting work in our facilities, our employees are informed about their wages, working conditions, working hours, and when they will receive their wages.

#### **Education and Career Management**

- All of our employees have equal access to education. In addition to the legal and professional training required by the hotel industry, we also provide orientation training in line with our sustainability policies and management system, including sustainability and work-related training.
- in our areas of expertise. We implement annual training plans on Occupational Health and Safety training, hygiene training for kitchen/service/massage staff, water and energy conservation, chemical substance use rules, fire protection, first aid, and more.
- Our employees have free and open access to all our training materials.
- In career management, personnel promotion management is carried out according to the determined criteria through the personnel tracking system.
- Our hotel is committed to complying with the relevant provisions of Labor Law No. 4857 and provides employees with at least the minimum wage. Our hotel is also committed to complying with Social Security and General Health Insurance Law No. 5510 and Occupational Health and Safety Law No. 6331.



#### **Labor and Human Rights**

- Ensuring absolute employee satisfaction is a top priority. From this perspective, management is
  responsible for ensuring employees' overall comfort in the workplace, including their legal rights and
  the benefits our company provides as fringe benefits, including their work environment, psychology,
  self-motivation, and performance.
- While we have a number of foreign nationals working in our hotels, as a business that caters to guests
  of different nationalities and provides international service, discriminating against our guests based on
  nationality, race, language, etc. is contrary to both our hospitality and business principles. Therefore,
  all personnel matters for our employees of different countries or nationalities are handled in
  accordance with legal procedures, and all employees within the hotel are provided equal
  opportunities, regardless of their background.

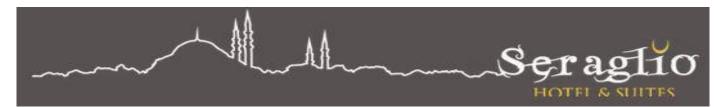
#### **Local employment**

Our organization employs a performance system primarily based on local recruitment. Priority is given to recruiting from local residents.

#### OCCUPATIONAL HEALTH AND SAFETY POLICY

order to protect our workplace, employees, guests and suppliers, to create a safe work environment and to ensure continuity;

- We comply with all legal and other obligations regarding Occupational Health and Safety.
- We adopt the principle that Occupational Health and Safety and improvement activities are the shared responsibility of all employees.
- We set targets for participation at all levels in Risk Assessment and Risk Mitigation activities.
- By continuously improving our Occupational Health and Safety culture, we aim to achieve the sustainable goal of "Zero Work Accidents".
- the work we do within the scope of occupational health and safety with all our employees and our environment in order to be a pioneer and an example.



#### **WOMEN'S RIGHTS AND GENDER EQUALITY POLICY**

We attach importance to gender equality in our business.

- We ensure the health, safety and well-being of all our employees, regardless of gender.
- We support women's participation in the workforce in all our departments and offer equal opportunities.
- We act with the policy of "equal pay for equal work" without discrimination based on gender.
- We distribute tasks by observing the principle of equality.
- We provide the necessary environment to benefit from career opportunities equally.
- We create education policies and support women's participation and awareness raising.
- We create a work environment and practices that maintain work-family life balance.
- We support women in company management and offer equal opportunities.
- We do not allow women to be subjected to any form of abuse, harassment, discrimination, oppression, coercion, slander, etc. We always recognize and support the value they add to the world and our institution.

#### SOCIAL RESPONSIBILITY POLICY

We believe that all our employees have the right to work in a healthy and safe environment, under conditions that are respectful of human dignity. Knowing that our employees are our most valuable asset, ensuring their safety and protection is our primary business goal.

Our hotel is always ready to implement the best environmental solutions beyond legal obligations, to develop and popularize environmentally friendly technologies, and to support initiatives that will raise environmental awareness.

We strive to fulfill our social and environmental responsibilities to society in the cities where we operate, in harmonious cooperation with our shareholders, employees, the public, non-governmental organizations and other stakeholders.

We believe that our human resources are the most important element of sustainable growth.

our employees' personal rights are used fully and correctly.

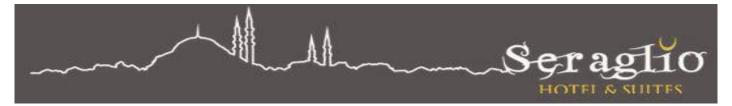
We approach our employees honestly and fairly, and are committed to a non-discriminatory, safe and healthy working environment.

We make the necessary effort for the personal development of our employees and observe the balance between work and private life.

We manage the environmental impacts that may arise from all our activities with a sense of responsibility.

Within the framework of the principle of corporate social responsibility, we strive for the development of our society.

We encourage our employees to volunteer for appropriate social and community activities where they can take part with a sense of social responsibility.



All our business partners, especially our suppliers, act in the field of social responsibility.

ensure this and to implement these approaches.

Within the framework of occupational health and safety, we have taken all precautions for our employees and provided the necessary on-the-job training annually.

the training program is presented by experts in the field.

We act sensitively to the traditions and cultures of Türkiye and the countries in which we operate, and comply with all legal regulations.

#### **PURCHASING POLICY**

Our purchasing policy embraces local, environmentally conscious, fair-trade, and efficient purchasing practices. Our hotel monitors the sourcing of our goods and services.

We meet with our suppliers periodically to review their sustainability-related certifications, information, and documentation.

**Local purchasing:** Our hotel prioritizes local suppliers when purchasing goods and services, providing they are of high quality and reasonably priced. Therefore, we regularly audit our suppliers, update our supplier list, and keep our suppliers informed.

The proportion of goods and services received from the local population is measured.

When purchasing goods and services, our hotel also gives priority to fair trade suppliers, provided that imported products are of good quality and reasonably priced.

Environmentally friendly purchasing: Our hotel follows an environmentally friendly purchasing policy, placing emphasis on efficient purchasing, energy saving and water saving to reduce food and solid waste. Our hotel prioritizes environmentally friendly products (e.g., products with environmental labels) in its purchases. If the product group we're purchasing doesn't already have environmentally friendly labels, we select our products from suppliers and manufacturers whose production and other processes don't harm the environment.

In this context, our hotel prioritizes selecting suppliers with sustainability certifications when making its purchases. Examples of certifications to look for in suppliers include ISO14001, ISO50001, ISO14064, and ISO20400. For wood, fish, paper, and other food products, we prefer products with environmental certifications (FSC, MSC, EU-EcoLabel, etc.) or traceable origins.

Endangered species and species prohibited for sale (fish, trees, plants, game, etc.) are not purchased or used in our hotel.

The ratio of our purchases from environmentally certified, local producers and suppliers, and fair trade suppliers to total purchases is measured.

Our hotel has goals related to environmentally certified, local, and fair trade purchasing. In this context, we aim to increase the proportion and number of local and fair trade suppliers in our purchasing decisions, and we are committed to this goal.



Efficient purchasing: Our purchasing policy prioritizes reusable, returnable, and recycled goods. Our hotel also prioritizes bulk and bulk purchasing. This reduces the number of shipments to our hotel, resulting in fewer greenhouse gas emissions. It is our primary priority and preference to eliminate unnecessary and excessive plastic, nylon, paper, glass, and wood packaging in products arriving at our hotel. When purchasing consumables and amenities, we avoid single-use items and unnecessary waste. packaging (especially plastic) is avoided. The purchase and use of consumables and single-use items are monitored and managed.

#### RISK AND CRISIS MANAGEMENT POLICY

The hotel has adopted a risk and crisis management policy that covers environmental, social, cultural, economic, quality, human rights, health, and safety issues. This policy aims to prevent the hotel's activities from harming the environment, society, and employees.

The basic principles of the policy are:

- ✓ The hotel will minimise the environmental impact of its activities.
- $\checkmark$  The hotel will carry out activities that will benefit the community .
- ✓ The hotel will protect the human rights of its employees .
- ✓ The hotel will ensure the health and safety of its employees .

The following steps will be followed to implement the policy:

- ✓ The hotel will conduct a risk analysis to identify risks .
- ✓ The hotel will prepare a plan to manage risks .
- $\checkmark$  The hotel will allocate the necessary resources to implement the plan .
- $\checkmark$  The hotel will evaluate the effectiveness of plan implementation.

The policy will help prevent the hotel's activities from harming the environment, the community and employees.

With this policy, the hotel has adopted a sustainable tourism approach and aims to be a business that is sensitive to the environment, society and employees.

Environmental Risks The hotel will take the following measures to minimise the environmental impact of its activities:

- ✓ It will provide energy savings .
- ✓ It will save water .
- ✓ It will improve waste management .
- $\checkmark$  It will reduce the use of chemicals that are harmful to the environment .
- ✓ Will try to protect natural resources .

Social Risks: The hotel will conduct activities that benefit society. These activities include:

- ✓ It will employ local people.
- $\checkmark$  It will contribute to the local economy .
- ✓ It will support cultural activities .



✓ Will participate in social responsibility projects .

Cultural Risks: The hotel will contribute to the preservation of local culture and traditions. To this end, it will take the following measures:

- √ Will support local artists .
- ✓ It will host local cultural events.
- ✓ It will respect the local cultural heritage .
- √ Economic Risks
- ✓ The hotel will take the following measures to become an economically sustainable business :
- ✓ It will control its costs.
- √ It will increase their income.
- ✓ Will take out insurance against risks .
- $\checkmark$  Investments will be made . Quality Risks The hotel will take the following measures to improve service quality :
- $\checkmark$  It will support the training and development of its employees .
- √ Will use technology .
- ✓ It will measure customer satisfaction .
- ✓ Customer feedback will be evaluated .

Human Rights Risks The hotel will protect the human rights of its employees. To this end, it will take the following measures:

- $\checkmark$  It will ensure that employees are treated equally .
- $\checkmark$  It will improve the working conditions of employees .
- ✓ It will recognize the right of employees to unionize.
- ✓ It will prevent employees from being discriminated against .

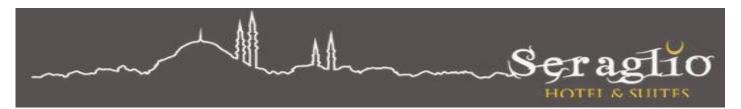
Health and Safety Risks: The hotel will ensure the health and safety of its employees. To this end, the following measures will be taken:

- ✓ Will train employees on occupational health and safety .
- ✓ It will make the workplace safe .
- $\checkmark$  Work accidents and occupational diseases It will take the necessary precautions to prevent this . With this policy , it has adopted a sustainable tourism approach and aims to be a business that is sensitive to the environment , society and employees .

Continuous improvement activities for HOTEL cover the following risks and opportunities:

#### Risks:

- √ Customer dissatisfaction
- √ Employee dissatisfaction
- √ Financial loss
- √ Competitive disadvantage
- √ Legal issues



#### **Opportunities:**

- ✓ Increased customer loyalty ✓ Increased employee productivity
- ✓ Increased profit margins ✓ Increase in market share
- ✓ Acquiring new customers Continuous improvement activities will help reduce or eliminate these risks and opportunities .

In this way, the HOTEL will be in a more competitive position.

Continuous improvement activities will be carried out using a variety of methods such as the following.

- ✓ Collecting customer feedback
- ✓ Conducting surveys with employees ✓ Analyzing processes
- √ Monitoring data
- ✓ Identifying improvement opportunities
- √ Developing improvement plans
- √ Implementing improvements
- √ Monitor and evaluate improvements

Continuous improvement activities will help the hotel continuously improve its performance. This will increase the satisfaction of its customers, employees, and investors.

#### FOR CULTURAL HERITAGE SITES AND CITY GUIDE IN TURKEY PLEASE CLICK THE LINK

<u>Around Me — Google Arts & Culture ( https://artsandculture.google.com/nearby )</u>

# PLEASE CLICK THE LINK FOR THE MINISTRY OF AGRICULTURE AND FORESTRY HUNTING TOURISM NATURE CONSERVATION AND NATIONAL PARKS HUNTING TOURISM INFORMATION SYSTEM

In accordance with our wildlife protection policies, our business informs our guests about the hunting maps and guidelines in our area.

Hunting Ground Maps (https://avbis.tarimorman.gov.tr/AvlakHaritalari.aspx)

WITH THE MAP ISTANBUL APPLICATION, YOU CAN GET INFORMATION ABOUT ALL PUBLIC TRANSPORTATION AND BICYCLE PATHS IN ISTANBUL AND MINIMIZE CARBON EMISSIONS FOR NATURE. PLEASE CLICK THE LINK FOR THE RELATED APPLICATION.

Map Istanbul (ttps://map.istanbul

/2d?@=28.94162,41.01288,16.13432&p=45.00000&b=0.00000&suk=&ruk=!&ms=!b281!c&o=!o2&ct=0&duk=&dwk=)

PLEASE CLICK THE LINK TO GET INFORMATION ABOUT SEA TURTLES MONITORED WITH SATELLITE MONITORING TOOLS WITHIN THE SCOPE OF THE SPECIAL ENVIRONMENT PROTECTION AREAS SEA TURTLE SATELLITE MONITORING PROJECT

<u>Special Environmental Protection Areas Sea Turtles Satellite Monitoring Project (Https://tvk.csb.gov.tr/ockb-deniz-kaplumbagalari-uydu-izleme-projesi-i-99640)</u>

FOR PLANT HEALTH STUDIES AND MONITORING SYSTEM OF THE MINISTRY OF AGRICULTURE AND FORESTRY, PLEASE CLICK THE LINK

Publications on Plant Health (https://www.tarimorman.gov.tr/Konular/Bitki-Sagligi-Hizmetleri/Bitki-Sagliginda-Yayinlar)



#### FOR THE CURRENT STATUS OF WATER RESOURCES IN TURKEY, PLEASE CLICK THE LINK

Current Status of Water Resources in Turkey | WWF

(ttps://www.wwf.org.tr/kesfet/tatli\_su/turkiyede\_su\_kaynaklarinin\_guncel\_durumu/)

#### FOR WORLD FOUNDATION FOR NATURE CONSERVATION PUBLICATIONS PLEASE CLICK THE LINK

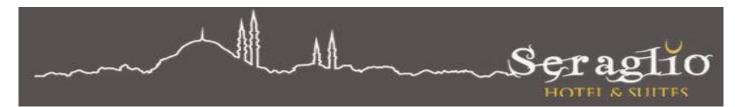
Home Page | WWF ( https://www.wwf.org.tr )

#### **RULES OF CONDUCT IN CULTURAL HERITAGE SITES IN TURKEY**

# In order to improve your experience and preserve the cultural heritage areas in Türkiye and pass them on to future generations, please follow the rules below.

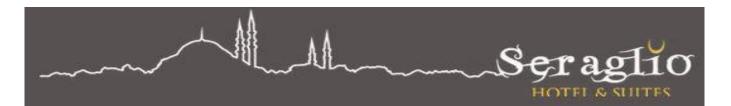
#### **NATURAL FIELDS IN BEHAVIOUR RULES**

- Nature tours Our country all natural areas to travel, to see, to recognise And to introduce These are events organized for such purposes; all kinds of event organizers, administrations, in order to ensure the sustainability of resources, effective management and protection, guidance of visitors along with visitor safety, and meeting visitor needs and expectations. must obtain permission. Permit applications are made in person or by mail, fax, or e-mail to the General Directorate of Nature Conservation and National Parks or Provincial Directorates. Applications are finalized within 10 (ten) business days.
- Protected areas in rare, endemic, generation in danger or in danger may fall Natural plant species cannot be harmed in any way. These species cannot be collected, uprooted, or some parts of them cut. wild animals eggs cannot be collected And nests inviolable.
- Species in danger of extinction should be placed in a strict protection area. in the areas where it is taken and Tours in areas and places that are not safe to enter for general security reasons cannot be allowed.
- During tours, no activities that may harm the birds can be undertaken (individuals cannot be disturbed, nests and hatchlings cannot be touched, and tissue and blood samples cannot be taken for any reason). The birds reproductive in periods bird observation cannot be done And image cannot be taken
- Professional purposeful Photograph And film shootings From the Ministry necessary permissions without being taken cannot be done
- Foreign visitors for In Türkiye hunting tours, Photograph And film shootings with hunting wild Travel agencies that will organize animal observation tours are required to obtain a hunting tourism certificate from the Ministry. (Article 15 of Law No. 4915)
- Fees and durations for tours, photography and filming are determined and announced by the General Directorate at the beginning of each year.
- Tours during seen or encountered wild animals cannot be frightened And follow-up If the tour route is in the direction of the animal seen, wait for an appropriate period of time and proceed more slowly, taking care not to get too close to the wild animal and disturb it. One in this way route continue is done.
- ✓ Visitor for safety Administration required makes the warning And other required measures received by the event organizers.



- Each What thus if it happens let it be, visitors what they produce garbage back take away they have to.
- ✓ Tours during noisy to be done And high voice music be listened to is prohibited
- ✓ In the fields fire cannot be burned.
- ✓ Wild life destruction cannot be done.
- Any intervention that may cause or may cause the loss or alteration of the characteristics of protected areas, as well as any work or process that may cause soil, water and air pollution or similar environmental problems, cannot be carried out.
- Protected in the areas certified "Area Guide" presence in case of visitors area They are required to visit the site with their guides. However, daily use areas and areas outside the absolute protection zone defined in the plan are not permitted. still be visited within the framework of defined rules.
- Absolute protection necessary in the areas And in the plans place area absolute protection in their zones Since it is envisaged that natural resources will be left in their natural state without any human impact, the use of areas without the knowledge of the administration and the haphazard use of visitors
- Circulating in the area is strictly prohibited
- In protected areas, visitors cannot go outside the designated areas and routes (This applies to both source values protection both also visitor security in terms of important).
- The conditions and level of use and utilization of the areas are determined by the Administration and are called "carrying capacity". of outside cannot be exited.
- Applications such as visitor management in planned areas, visitor uses in the area, etc., are prepared in plans. in the scope of applied And plan decisions outside cannot be exited.
- The methods by which the tour route can be navigated (vehicle, pedestrian, etc.) are defined in the long-term development plans and management plans of the areas. Vehicles not specified in the plan may not be used. In areas without a management plan, vehicles deemed appropriate by the administration that will not harm the environment may be used. should be used.
- protection, management, research, visitor information and guidance in protected areas should be designed to have minimal negative impacts in line with the plans made for these areas. in this way realization predictable And APPLICATION plans with is carried out
- ✓ Watery in the areas This regime will affect no in action cannot be found.
- ✓ Watery to the areas Which for the purpose if it happens let it be foreign type cannot be opened, cannot be abandoned And species cannot be collected from wetlands.
- ✓ Purchase of illegal products/souvenirs produced from threatened wildlife species should be avoided.
- The environment And nature to pollute Definitely is prohibited. Detection to be done in case of punishment is subject to.

This rules Nature Protection And National Parks General Directorate 2007/1 Circular "The penalties stipulated in the Environmental Law No. 2872 shall be applied to those who act contrary to the provisions of the circular prepared in accordance with the Law No. 2872. The acts prohibited in the Forest Law No. 6831 and the Aquatic Products Law No. 1330 regarding travel agencies and other legal entities shall be subject to the National Parks Law No. 2873. The Law of applied in places processing in, penalties One like Sustainable hunting and wildlife management and the sustainability, effective management, protection,



transfer to future generations and visitor safety of resources in protected areas. together protected to the areas incoming visitors monitoring And direction with visitor needs And expectations can be defined in terms of above stated complete rules implementation importance supply is continuing.

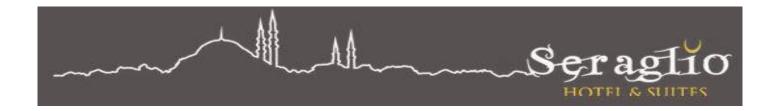
#### MOSQUE - PLACE OF WORSHIP AND IN MUSEUMS BEHAVIOUR RULES

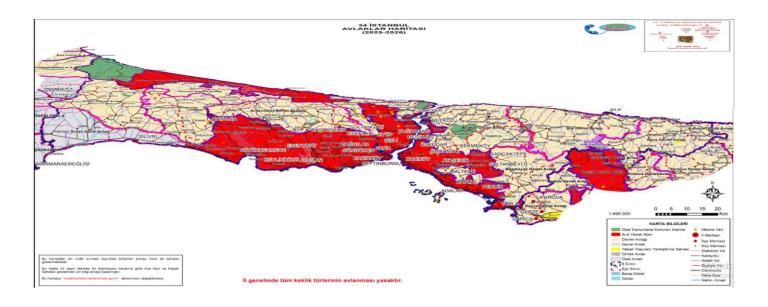
- Place of worship at the entrances; shorts and skirts like your knees on in the open remainder And shoulders in the open leaving clothes to wear And high with voice to talk music to listen sacred in places is prohibited.
- Religion leaders, children And people you don't know with Photograph And video to pull for Please Ask for permission. Filming without permission is prohibited.
- ✓ In areas where there are monuments and historical works, it is forbidden to sit or lean on works and monuments with carved and fragile surfaces.
- ✓ Archaeological in the works place change to do-to carry-to touch And This works sale is prohibited.
- ✓ Alcohol And cigarettes drinking Forbidden the one which... in the regions consumption is prohibited.
- To the children money-candy to give to beg incentive does . To the children help to do If you want please do not have a well-known donate to institutions .
- To the public open in the areas sexual organ in the open will leave in this way exposition to do Definitely is prohibited and punishment is subject to.
- Museum during their visits museum rules to be followed mandatory
- ✓ Group during visits from the group not to leave and the authorities demand identity in case It is mandatory to show.



#### **ISTANBUL HUNTING AREA MAP**

In accordance with our business wildlife protection policies, we offer our guests hunting maps in our area. and provides information about its guidelines.





#### ISTANBUL PROVINCE TRANSPORTATION MAPS.

In accordance with our sustainable policies, our business informs our guests and encourages them to use public transportation.

Public transportation incentives are used to reduce carbon emissions from private vehicles .

Our guests are informed with public transportation maps.

